

Dear friends and visitors,

We are delighted to announce that we are finally reopening the garden on Thursday 25th June, and will be open on our usual days of Thursday, Friday, Sunday and Bank Holidays during July and August. Our new opening times will be 11am-5pm.

Let us know that you're coming

Admission to the garden will be through timed tickets purchased online via our website. Tickets cannot be bought onsite.

Entrance is £8 for adults, £1 for children (5-15yrs) and under 5's are free.

We will be restricting the number of visitors to a maximum of 45 people per 90 minutes. Introducing time slots for everyone, even season ticket holders will help us stagger the entry flow, avoid queues and reduce contact.

Season ticket holders and HHA members will still have free entry, but you must book a time slot online, otherwise unfortunately, you will be turned away. We will ask to see your season ticket or HHA membership card used for booking at the ticket office.

BBC Gardeners World 2 for 1 promotional cards may still be used but only with an adult admission ticket purchased online first.

Giving you a bit more time

If your season ticket expires in 2020, we will extend its use until the end of April 2021. To renew or purchase a season ticket will need to be done online via our website.

Keeping you safe during your visit

To comply with the latest government guidance, we have made various changes to ensure the safety of the family, staff and our visitors. We ask you to please follow the government health advice and do not visit if you are showing signs of coronavirus.

Changes include; a queuing system for entry, perspex screens in the ticket office, a queueing system for the toilets, hand sanitiser stations for visitor use and regular thorough cleaning taking place across the site.

To reduce the contact between staff and visitors for the time being, we will not be issuing garden maps. Please find a link on our website homepage for a downloadable map you can print at home, or use on your mobile device.

Please be considerate of other visitors during your visit and always maintain a minimum of 2m from other visitors. Unfortunately, if we see this not being observed then we will have to take immediate action, which may include asking people to leave, or closing the garden.

We can't offer you lunch yet

The tearoom will not be open for the time being, and we are sorry for any disappointment this may cause. We will continue to review the situation and it may change in the coming weeks. In the meantime, you are most welcome to bring your own blanket and refreshments but please use the lower car park field for picnics and not the garden.

A little word of thanks

Finally we would just like to thank everyone that has supported the garden over the last few difficult months. Our crowdfunder campaign was a great success and it has been incredibly comforting to hear so many lovely positive messages of support from our visitors. Thank you.

We hope to see many of you again very soon!

Lesley & John Jenkins

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